



Presentation Family Centre Hire Terms and Conditions

Tariffs from 1st March 2021

HOUSES

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|-----------------|-----------|------------------------------|
| Concession Rate | Per House | \$110 p/n (minimum 2 nights) |
| Full fee Rate | Per House | \$150 p/n (minimum 2 nights) |

Cleaning Charge*: \$100 per house per booking.
(Cleaning charge is waived for bookings of 3 nights or more)

**A cleaning charge has been added for bookings of two nights due to the additional cost of COVID level cleaning.*

ACTIVITY CENTRE

Including Kitchen

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| Full day | \$120 (9am – 5pm) |
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All bookings must be finalised and paid for in full 7 days prior to the arrival

- School Camps, Retreats & Conference Packages Available upon request
- Check In at 2pm & Check Out by 10am Sharp or by agreement
- Security Bond maybe payable for exclusive use of the facility or large group bookings
- Must be the holder of a Current Health Care Card to obtain concession rate
- Maximum numbers apply to each home – no additional guests
- No pets allowed on the premises * See T&C's



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These T&C's are to ensure the safety of our guests and the preservation of our facilities. If you have any concerns, please contact administration on info@pfc.org.au.

1. A \$75 per house deposit is payable at the time of booking.
2. All bookings must be paid for in full 7 days prior to the arrival. PFC may rebook the house if payment is not received in full. Every effort will be made to contact guests and agency to confirm the bookings, however it is the full responsibility of the hirer to ensure all funds are paid by the required date.
3. The names and contact details of all guests on site must be provided 7 days prior to the arrival date.
4. Cancellations received with 14 days' notice of arrival date, will receive a full refund. (Excludes group bookings.)
5. Cancellations received with 7- 14 days' notice of arrival date, will be entitled to an alternative booking within 12 months of the original booking.
6. Cancellations received with less than 7 days' notice of arrival date, may be charged in full.
7. Any intentional damage to the facility must be paid for by the hirer or referring agency. An administration fee may be charged.
8. If the property is left in an unkept manner, a cleaning fee will be charged to the hirer. The cleaning fee may vary. The funding agency will be responsible for the fee in the first instance.
9. Any damage to any property of Presentation Family Centre, including all houses, outbuilding and structures must be reported to the office in person or by phone or email immediately.
10. No Pets allowed. Registered Guide Dogs and registered Therapy Animals are welcome. (Registration details required at time of booking).
11. Funded Agency stays will not be refunded if the guest does not arrive.
12. Guests with unpaid accounts, will not be entitled to stay at the facility until the account is settled in full.
13. Referrals will not be accepted from Agencies with outstanding debts.
14. Each house has a maximum occupancy. This number shall not be exceeded due to Occupational Health and Safety Risks.
15. Additional unnotified guests who stay at PFC will be charged \$110 per person per night. Funding agencies will be responsible for this account.
16. A supervising adult will be required to stay overnight in each of the houses in the event of school camps or youth retreats. No property shall have children under the age of 18 years staying overnight and be left unattended by a legal guardian.
17. Failure to comply with these T&C's will result in the guests being asked to vacate the facility immediately.
18. In the event of PFC receiving an account from emergency services for attending our facility due to intentional misuse of the property, the hirer will be liable to pay the account.
19. Maximum stay at PFC is 7 nights or by agreement by PFC.